

# BELVEDERE COVID-19 SAFE & CARE

## FRONT DESK

- Physical distancing floor tape in the reception area;
- Hand sanitiser at the entrance;
- Detailed info for guests concerning Covid-19;
- All our employees wear masks;



## FOOD & BEVERAGE

- Hand disinfection at the entrance;
- Tables arranged to ensure a prescribed social distance between guests;
- Tables are empty before guest's arrival
- Disinfection of tables after each guests including all items on the table;
- Staff adheres to good personal hygiene practices;



## SUPERMARKET

- Physical distancing floor tape;
- Hand sanitiser at the entrance
- Masks required for employees and customers;
- Staff adheres to good personal hygiene practices
- Ventilation of area at least 2 times for 30 minutes per day;



## MOBILE HOMES & APARTMENTS (HOUSEKEEPING)



- Implementation of new cleaning plans that involve disinfection of all surfaces and area
- No entry policy – during guest`s stay staff will not enter their accommodation unit.
- All linen and towels used in the accommodation unit have been previously treated with a virucidal disinfectant in order to provide maximum safety for all guests;
- All room will be cleaned with the windows and doors open to increase air circulation in order to ventilate the space
- Special attention given to disinfecting frequently touched objects and surfaces;



## SANITARY FACILITIES IN THE CAMPSITE

- Our housekeeping personnel clean and sanitise the sanitary facilities and other equipment more frequently ,and in accordance with specific intructions and standards (special cleaning plans);
- Guests are kindly requested to maintain physical distance according to labels at he facility`s entrance;
- If you are traveling with camper or caravan already equipped with sanitary facility, we are recommend to use of the sanitary facility located within your camping vehicle





## BEACH AND POOL COMPLEX

- Deckchairs have to be kept separate so that the physical distance of 1,5 m is ensured;
- Regular disinfection of beach/pool equipment after being used;
- Guests are requested to follow the management`s instructions and respect physical distancing rules.
- 2500 hours of sunshine a year, clean sea and salt have a beneficial effect on the health of an individual. Enjoy the beach every day but act responsibly.



## KIDS CLUB AND ANIMATION

- Maintaining physical distance;
- Controlled number of guests at all activities
- Hand disinfection at the entrance to Kids Club
- Disinfection of tables after indoor creative activity;
- More frequent outdoor activities;
- Entertainers adhere to good personal hygiene practices;



Dear Guests,

We have always take our standards of hygiene and cleanliness seriously. Now more than ever in light of current situation we have taken additional measures to ensure you have a healthy and happy stay with us; We follow the guidelines and recommendations of local health authorities.

*Be happy but safe!*